

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	482241
<015>	Study Area Name	HOT SPRINGS TEL CO
<020>	Program Year	2017
<030>	Contact Name: Person USAC should contact with questions about this data	Kathe A. Johnson
<035>	Contact Telephone Number: Number of the person identified in data line <030>	4067210846 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	kathe_ann@yahoo.com
	Form Type	54.313 and 54.422

(100) Service Quality Improvement Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	482241
<015>	Study Area Name	HOT SPRINGS TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Kathe A. Johnson
<035>	Contact Telephone Number - Number of person identified in data line <030>	4067210846 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Kathe.ann@yahoo.com

<110>	Has your company received its ETC certification from the FCC?	<input checked="" type="radio"/> (yes / no) <input type="radio"/>
<111>	If your answer to Line <110> is yes, do you have an existing "5 year plan" filed with the FCC?	<input checked="" type="radio"/> (yes / no) <input type="radio"/>

If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

482241mt112.pdf

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	Yes
<114>	Report how much universal service (USF) support was received	Yes
<115>	How much (USF) was used to improve service quality and how support was used to improve service quality	Yes
<116>	How much (USF) was used to improve service coverage and how support was used to improve service coverage	Yes
<117>	How much (USF) was used to improve service capacity and how support was used to improve service capacity	Yes
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	Yes

**(300) Unfulfilled Service Request
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<030>	Contact Name - Person USAC should contact regarding this data	Kathe A. Johnson
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<039>	Contact Email Address - Email Address of person identified in data line <030>	kathe_ann@yahoo.com

<300> Unfulfilled service request (voice)

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

<330> Detail on attempts (broadband)

Name of Attached Document

(400) Number of Complaints per 1,000 customers
Data Collection Form

FCC Form 481
OMB Control No. 3050-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	482241
<015>	Study Area Name	HOT SPRINGS TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Kathe A. Johnson
<035>	Contact Telephone Number - Number of person identified in data line <030>	4067210846 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kathe_anna@yahoo.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed voice
<410>	Complaints per 1000 customers for fixed voice	0.0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only fixed broadband
<440>	Complaints per 1000 customers for fixed broadband	0.0
<450>	Complaints per 1000 customers for mobile broadband	

(500) Compliance With Service Quality Standards and Consumer Protection Rules
Data Collection Form

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<030>	Contact Name - Person USAC should contact regarding this data	Kathe A. Johnson
<035>	Contact Telephone Number - Number of person identified in data line <030>	467210846 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kathe_ann@yahoo.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	482241mt510.pdf

(600) Functionality in Emergency Situations
Data Collection FormFCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
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<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Kathe A. Johnson
<035>	Contact Telephone Number - Number of person identified in data line <030>	4067210816 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kathe_ann@yahoo.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	482241mt610.pdf

<010>	Study Area Code	482241
<015>	Study Area Name	HOT SPRINGS TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Kathe A. Johnson
<035>	Contact Telephone Number - Number of person identified in data line <030>	4067210846 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kathe_ann@yahoo.com
<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	

[illegible]

<015>	Study Area Name

HOT SPRINGS TEL. CO.

2017

Kathe A. Johnson

406/210646 EXL.

katne_ann@yahoo.com

See attached worksheet

<010>	Study Area Code	482241
<015>	Study Area Name	HOT SPRINGS TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Kathe A. Johnson
<035>	Contact Telephone Number - Number of person identified in data line <030>	406/7210846 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kathe.ann@yahoo.com
<810>	Reporting Carrier	Hot Springs Telephone Company
<811>	Holding Company	Not Applicable
<812>	Operating Company	Hot Springs Telephone Co.

[illegible]

(900) Tribal Lands Reporting
Data Collection FormFCC Form 481
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<030>	Contact Name - Person USAC should contact regarding this data	Kathe A. Johnson
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<039>	Contact Email Address - Email Address of person identified in data line <030>	Kathe_ann@yahoo.com

<900> Does the filing entity offer tribal land services? (Y/N)

Yes

<910> Tribal Land(s) on which ETC Serves

Confederated Salish And Kootenai Reservation

<920> Tribal Government Engagement Obligation

482241mt920.pdf

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

**(1000) Voice and Broadband Service Rate Comparability
Data Collection Form**

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<030>	Contact Name - Person USAC should contact regarding this data	Kathie A. Johnson
<035>	Contact Telephone Number - Number of person identified in data line <030>	4067210845 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kathie_ann@yahoo.com
<1000>	Voice services rate comparability certification	Yes
<1010>	Attach detailed description for voice services rate comparability compliance	<div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> Name of Attached Document </div>
<1020>	Broadband comparability certification	No
<1030>	Attach detailed description for broadband comparability compliance	<div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> 482241mt1030.pdf </div> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> Name of Attached Document </div>

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

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<039>	Contact Email Address - Email Address of person identified in data line <030>	kathe_ann@yahoo.com

<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

**(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form**

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<030>	Contact Name - Person USAC should contact regarding this data	Kathe A. Johnson
<035>	Contact Telephone Number - Number of person identified in data line <030>	4067210946 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kathe_ann@yahoo.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP www.hot Springsmt.net

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒

<1222> Details on the number of minutes provided as part of the plan, ☒

<1223> Additional charges for toll calls, and rates for each such plan. ☒

(2000) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
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<010>	Study Area Code	482241
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<035>	Contact Telephone Number - Number of person identified in data line <030>	4067210846 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kathe_amm@yahoo.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010>	2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1 2016 certification, this applies to Round 2 recipients of Incremental Support	<input type="text"/>
<2011>	3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1 2016 certification, this applies to Round 1 recipients of Incremental Support	<input type="text"/>
<2022>	Recipient certifies, representing year two after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.	<input type="text"/>
<2023>	The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two - 54.313(b)(2)(ii). Round 2 recipients only.	<input type="text"/>
<2024A>	Round 2 Recipient of Incremental Support?	<input type="text"/>
<2024B>	Attach list of census blocks indicating where funding was spent in year two - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information <input type="text"/>
<2025A>	Round 1 or Round 2 Recipient of Incremental Support?	<input type="text"/>
<2025B>	Attach geocoded information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund, WC Docket 10-90, Report and Order, FCC 13-	Name of Attached Document Listing Required Information <input type="text"/>
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)	<input type="text"/>

(2000) Price Cap Carrier Additional Documentation (Continued)

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
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Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017B>

Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price

Name of Attached Document Listing
Required Information

<2018>

cap carrier used for capital expenditures in 2015.
Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)

Name of Attached Document Listing
Required Information

<2019>

Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)

<2020>

Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)

<2021>

Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)

<2026>

Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)

<2027>

Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)

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<039>	Contact Email Address - Email Address of person identified in data line <030>	kathe ann@yahoo.com

Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)	
(3010A)	Milestone Certification {47 CFR § 54.313(f)(1)(i)}	No - Attach Explanation
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	No - No New Community Anchors
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	<input checked="" type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report (Yes/No)	<input type="radio"/> <input checked="" type="radio"/>
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	<input type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	(Yes/No) <input type="radio"/> <input checked="" type="radio"/>
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input type="checkbox"/>
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	<input type="checkbox"/>
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers	<input checked="" type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant	<input checked="" type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.	<input checked="" type="checkbox"/>
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	<input checked="" type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information

(3005) Rate Of Return Carrier Additional Documentation (Continued)

Data Collection Form

FCC Form 481
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July 2013

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<030>	Contact Name - Person USAC should contact regarding this data	Kathe A. Johnson
<035>	Contact Telephone Number - Number of person identified in data line <030>	4067210846 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kathe_ann@yahoo.com

Financial Data Summary

(3027) Revenue	1657863
(3028) Operating Expenses	1659366
(3029) Net Income	-1503
(3030) Telephone Plant In Service(TPIS)	938468
(3031) Total Assets	1553204
(3032) Total Debt	220181
(3033) Total Equity	1333023
(3034) Dividends	0

<010>	Study Area Code	482241
<015>	Study Area Name	BOT SPRINGS TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Kathea A. Johnson
<035>	Contact Telephone Number - Number of person identified in data line <030>	4067210346 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kathea_ern@yahoo.com

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003a, please provide a response for 4003b.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.

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<039> Contact Email Address - Email Address of person identified in data line <030>	kathe_ann@yahoo.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: HOT SPRINGS TEL CO	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/27/2016
Printed name of Authorized Officer: Kathe Johnson	
Title or position of Authorized Officer: Treasurer	
Telephone number of Authorized Officer: 4067210846 ext.	
Study Area Code of Reporting Carrier: 482241	Filing Due Date for this form: 07/01/2016
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<039> Contact Email Address - Email Address of person identified in data line <030>	kathe_ann@yahoo.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	
Name of Authorized Agent Firm:	
Signature of Authorized Agent or Employee of Agent:	Date:
Name of Authorized Agent Employee:	
Title or position of Authorized Agent or Employee of Agent:	
Telephone number of Authorized Agent or Employee of Agent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

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<039>	Contact Email Address - Email Address of person identified in data line <030>	kathe ann@yahoo.com

[illegible]

Hot Springs Telephone Company

5 YEAR SERVICE IMPROVEMENT 2016 PROGRESS REPORT

Hot Springs Telephone Company (HSTC) serves approximately 435 square miles of territory surrounding Hot Springs, MT. Its serving area is located on the Native American Reservation of the Confederated Salish and Kootenai Tribes of the Flathead Nation. HSTC is continuing to invest in improvement projects that expand the DSL reach to all of its customers. Some projects will shorten the DSL loop lengths to offer faster speeds of bandwidth. These projects make broadband speeds of at least 4Mbps down and 1Mbps up capable for every customer in the HSTC exchange. HSTC is evaluating a fiber to the premise solution that will provision the network for many IP services available today that require higher bandwidth speeds than DSL can support. HSTC has fiber optic facilities at or near all anchor institutions of the town of Hot Springs.

The following projects were completed during the past year 2015-2016:

HSTC added additional ADSL2+ and POTS capacity at two field remote sites. HSTC installed a Calix B6252-03 POTS/DSL combo blade at the Garcon Gulch and Lonepine remote sites. Each blade supports 48 POTS/DSL services.

We migrated all POTS lines that are fed out of the remote hut sites to a SIP VoIP connection to Access Montana. We eliminated two POTS line concentrators.

HSTC purchased and installed a two new rectifier power plants for two remote hut sites. We also replaced batteries in five remote hut sites. The new power plant is more efficient than the old plant and supports remote access and monitoring.

HSTC added 6 pair service drops to new customers totaling 8800 feet. HSTC extended 10,000 feet of fiber drop to a customer that was not unable to get high speed DSL.

HSTC continues maintenance of its copper facilities to improve DSL line conditions by removing bridge tap, load coils, deteriorated splices, and damaged cable.

HSTC received \$532,398 in 2015 for Universal Service Support. HSTC invested \$28,574 in capital additions. Our plant specific expenses were \$298,073 and plant non-specific expenses were \$474,237. The addition plus expenses was \$268,486 more than our USF received.

The following network improvement targets for 2015 have not been fulfilled due to limited revenues and personnel resources. We had a reduction in our work force with two employees.

The proposed installing of Broadband Loop Carrier (BLC) remote hut or cabinet to provide voice and DSL services at three locations: at the intersection of Highway 28 and Highway 77, at the intersection of Highway 28 and Highway 382, and at Chisholm Rd and D St was not fulfilled. Each site will be equipped to serve 48 customers.

We planned to upgrade the transport and core data equipment in the Central Office. The fiber multiplexer will be upgraded or replaced to support Ethernet and SONET services. The core Cisco Edge Router will be replaced with a current supported model. These proposed equipment investments have not been made.

Copper and/or fiber cable plant will be buried in the rural areas to provide relief to congested routes. Propose a 12 pair copper cable along Little Bitterroot route for 1.75 miles and 25 pair copper cable along Rainbow Lake Road for 2 miles. These investments have not been fulfilled.

We are hopeful that the ACAM program will provide the necessary funds to continue implementing our 5-year plan.

Patrick Fales June 24, 2016

Operations Manager

(406) 741-5602

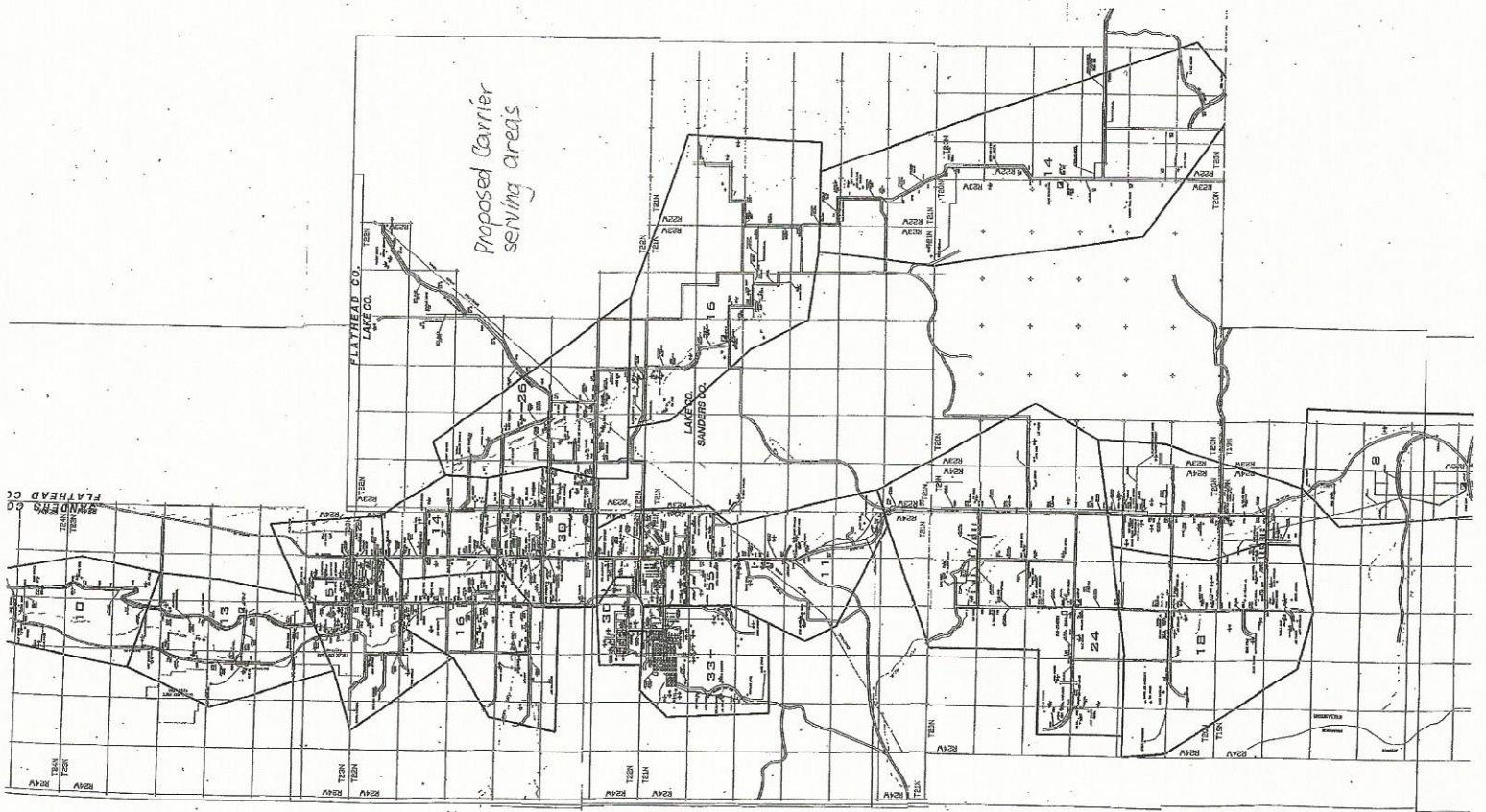
Hot Springs Telephone Company 216 Main Street Hot Springs, MT 59845

[illegible]

Existing Remote sites
with POTS & ADSL capacity

$$\begin{array}{r} 32 \times 7 = 224 \\ 29 \times 5 = 145 \\ 18 + 24 = 24 \end{array}$$

42500 mi



Line 510 – Description of Compliance with Service Quality Standards and Consumer Protection

Hot Springs Telephone Co. certifies that it complies with applicable state, federal and FCC service quality and consumer protection standards. Hot Springs Telephone Co. has implemented numerous measures to protect customer information. We have implemented Customer Proprietary Network Information policies and procedures that comply with the FCC's regulations. Each new employee must sign a "Confidentiality of Communications Agreement" on their first day of employment. In addition, they are trained on CPNI rules and procedures. All customer accounts are protected with a password, and information can only be given to a person listed on the account who provides the password.

Line 610 – Description of Functionality in Emergency Situations

Hot Springs Telephone Co. certifies that we follow practices that will allow us to remain functional in an emergency situation. We have a propane gas powered emergency generator that automatically starts when electricity fails. The generator is tested weekly to ensure its operability, and propane levels are maintained at high levels. In addition, we have battery backup that will provide approximately 6 hours of backup power.

Hot Springs Telephone Co. has employees on call and resources available 24 hours per day, 7 days per week to address repairs to damaged facilities.

Hot Springs Telephone Co. has equipment and employees available 24 hours per day, 7 days per week to address traffic spikes resulting from emergency situations.

HOT SPRINGS TELEPHONE CO.-Tribal engagement summary-Line 920

Laurence Walchuk, Hot Springs Telephone Co. and Brandy Chisholm, Access Montana met with the Confederated Salish and Kootenai Tribal Council on December 29, 2015. During the annual telecommunications tribal engagement, updates were given by both Hot Springs and Access Montana about serving low income homes with the Lifeline program. Council asked how many were served by this program in each company, the cost to the end user and how they qualified for the program. Handouts were given to all council members with programs and income qualifications for the Lifeline program.

The 5-year broadband plan was discussed and we explained how it is being deployed. Council asked to have the 5-year broadband plan emailed to them so they could look at the areas it covers. Council chairman Finley asked what we thought the possible future needs may be for the tribe and its membership. Brandy explained that we closely work with the technology department and other departments to make sure their needs are currently being met and to discuss future plans and growth. The future needs of the membership will only continue to grow with the increasing bandwidth needs. We are always working on an affordable price structure to make sure their needs are met.

Council asked about underserved areas. Laurence stated that Hot Springs Telephone Co. covers about 98% of the Hot Springs Telephone Co. service area with broadband. Brandy discussed the service area they cover on the reservation which includes Ronan, Pablo, Polson, Elmo, Big Arm, Charlo, St. Ignatius and Arlee. Ravalli would be one area we do not serve. Brandy explained that voice was only available in Ronan and Pablo, but testing is in the plan for voice in other towns. Council asked if a fiber was installed to Two Eagle School. Brandy had installed fiber at Two Eagle School and worked with tech to get the connection working.

Council asked if both companies have worked with tribal lands for permitting. Both companies do work with the lands department. Council wanted to reach out to other tribal departments to get feedback if we are meeting all their needs or have any requests. Brandy and Laurence offered to set up another meeting to discuss the feedback they receive.

HOT SPRINGS TELEPHONE CO-Line1030-Description for broadband comparability compliance

Hot Springs Telephone Co. has a stand-alone broadband price of \$99.99 per month for 10 MB download and 1 MB upload. However, broadband is offered in a voice/broadband bundle priced at \$69.95 per month. The broadband price portion of the bundle is \$46.95 in the urban area and \$43.95 in the rural area.

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